

**FOR IMMEDIATE RELEASE**



## **Demand for TeleStaff Remains Strong in Third Quarter 2010**

### ***More Organizations Turn to the PDSI-TeleStaff Solution for Complete Automation of Workforce Scheduling Processes***

**Irvine, Calif., October 28, 2010** – Principal Decision Systems International (PDSI) announced today that 27 customers have gone into production with TeleStaff in the third quarter, 2010, and are now reaping the benefits of automated workforce scheduling and communication. Also in the third quarter, 11 new customers selected the software solution to eliminate the inefficiencies of their manual, paper-based scheduling processes. These customers are undergoing PDSI's accelerated training and implementation process enabling a more rapid return on their scheduling technology investment.

"Customers in our vertical markets are under increasing pressure to find ways to manage their resources, operations, and labor costs more efficiently," said Greg Ekstrom, PDSI president. "These pressures are driving the demand for TeleStaff because the solution comprehensively manages adequate staffing levels, controls costs, and improves payroll accuracy while minimizing compliance risks, and enforcing collective bargaining agreements. We're honored to be trusted by our customers and have forged strong relationships with them to ensure they achieve success with their TeleStaff solution."

Currently, TeleStaff supports nearly 600 public safety and utilities customers in North America. Through patented scheduling technology capable of incorporating rules and procedures, TeleStaff streamlines scheduling organization-wide, while controlling costs and ensuring compliance with collective bargaining agreements, labor laws, and other organization policies. Other features include built-in communication capabilities and self-service employee access. For information about TeleStaff or to schedule an online demonstration, contact TeleStaff's Sales Department at (800) 850-7374.

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## **About PDSI**

Principal Decision Systems International (PDSI) is a recognized leader in workforce management solutions. The company's products merge advanced employee scheduling and time management automation with communication capabilities enabling organizations to optimize staffing, manage outbound and inbound communications, streamline routine workflow, control labor costs, and comply with regulatory policies. Hundreds of organizations in the United States and Canada rely on PDSI solutions to help drive increased operational efficiency and workforce productivity. The company's headquarters are located in Irvine, California. For more information, visit [www.pdsi-software.com](http://www.pdsi-software.com), [www.telestaff.com](http://www.telestaff.com) or [www.utilitiescheduling.com](http://www.utilitiescheduling.com).

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