



January 20, 2010 – Elert & Associates was retained to perform a 10-county PSAP Consolidation Study for the Public Safety Answering Point Consolidation Study Group (PCSG), consisting of the Minnesota Counties of Douglas, Grant, Lac qui Parle, Ottertail, Pope, Stevens, Todd, Traverse, Wilkin, and Wadena.

Geographically located in west central Minnesota, each county operates its own PSAP and provides dispatch services to law enforcement, EMS, fire, and public works entities. In addition, each county is currently in the process of migrating to the ARMER system. While the 10 counties share many similarities, there are many differences in respect to the operation of the PSAPs. Three counties do not have jails, while others utilize dispatchers in conjunction with their respective jail operations. Three counties border other states and need to have interoperability with their counterparts in those states.

Several of the counties have multi-jurisdictional entities in common and have a history of working together and sharing services. The study includes assessing CAD, RMS, 911, public safety radio, workload, staffing levels, facility options, alternative service models, and governance alternatives. <http://www.elert.com/>